AMENDMENTS TO THE TENDER NO. SM-III(IT)/AFCS (01)/2023-IT, dt: 11-01-2024 FOR IMPLEMENTATION OF AUTOMATIC FARE COLLECTION SYSTEM IN TSRTC

Amendment No. 1

3.4.9. Technical Qualification Criteria

RFP Document				
	eference	Content as per RFP	Amended as	
TQ.3	Relevant Experience	Content as per RFP The Bidder should have minimum one year experience in implementation and go live of at least One AFCS (Automatic Fare Collection System) project in last Five (5) years consisting of a Backend Central Software Application for Fare Collection integrated with NCMC /Credit /Debit card-based ticketing or with RFID based Close-loop Smart card-based ticketing with use of android based ticketing devices with BOOT / BOT / DBOT / BOO / BO / Turnkey basis in Government bus transport services managed by Municipalities or State Transport undertaking (STU)s in India Projects with minimum 1 year of Go-Live in reading and writing to NCMC based Open Loop or Closed Loop Smartcard or implementing UPI, CREDIT, DEBIT cards for E-Ticketing / Online Reservation System (ORS) for State Transport undertakings in India.	Amended as The Bidder should have minimum one year experience in implementation and go live of at least One AFCS (Automatic Fare Collection System) project in last Five (5) years consisting of a Backend Central Software Application for Fare Collection integrated with UPI /NCMC /Credit /Debit card-based ticketing or with RFID based Close-loop Smart card-based ticketing with use of android based ticketing devices with BOOT / BOT / DBOT / BOO / BO / Turnkey basis in Government bus transport services managed by Municipalities or State Transport undertaking (STU)s in India Projects with minimum 1 year of Go-Live in reading and writing to NCMC based Open Loop or Closed Loop Smartcard or implementing UPI, CREDIT, DEBIT cards for E-Ticketing / Online Reservation System (ORS) for Government bus transport services managed by Municipalities or State Transport	
TQ.4		The Bidder should have experience in projects for development of a Mobile App for E-ticketing / Mobile QR based ticketing / Mobile Bus Pass including mobile validation using ETIM for Transit Ticket Booking including payment gateway integration and customer complaints on both iOS and android platform for State Transport undertakings in India.	undertakings in India. The Bidder should have experience in projects for development of a Mobile App for E-ticketing / Mobile QR based ticketing / Mobile Bus Pass including mobile validation using ETIM for Transit Ticket Booking including payment gateway integration and customer complaints on both iOS and android platform for Government bus transport services managed by Municipalities or State Transport undertakings in India.	

RFP Document Reference		Content as per RFP	Amended as
TQ.5	The Bidder should have the following Valid Certificate as on the date of bid Submission. a) CMMi Level 3 or higher b) ISO 27001: 2016 - Information Security c) ISO 9001: 2008 - QMS Copy of relevant certificates	Copy of relevant certificates Bidder shall keep the certificate valid for the entire contract period.	Copy of a Valid Certificate which is self-attested by the authorized signatory.

Included in PQ

PQ	Basic Requirement	Pre-Qualification Requirement	Documents to be submitted
9	ETIM certification	The ETIM proposed shall have L3 certification from atleast one financial institution and capable of accepting Credit/Debit cards/UPI for ticketing. MDR Charges should be less than the max amount defined in financial bid.	competent authority.

Amendment No. 3

Annexure 17: Financial Capability Format

Content as per RFP

Annual Turnover					
Financial Year	Amount In Figures		Amount In Words		
	₹	Rupees	only		
	₹	Rupees	only		
	₹	Rupees	only		

Amended as.

Annual Turnover					
Financial Year	Amount In Figures	Amount In Words			
2020-21	₹	Rupees only			
2021-22	₹	Rupees only			
2022-23	₹	Rupees only			
Networth	Amount In Figures	Amount In Words			
As on 31.03.2023	₹	Rupees only			

Content as per RFP

Annexure 7: Financial Bid Format

Note: To be furnished by the bidder on their letterhead and signed by an authorized signatory.

Date:

To,
The Chief Engineer (IT),
Telangana State Road Transport Corporation (TSRTC),
Bus Bhavan, RTC X Road,
Musheerabad, Hyderabad,
Telangana -500020.

Subject: Submission of Financial Bid for 'Selection of Service Provider for Automatic Fare Collection System for TSRTC'

Dear Sir,

- 1. I, the undersigned, on behalf of, herewith submit my financial bid as under.
- 2. I have read the Tender documents in detail, and based on my full study of the above-mentioned document and the conditions, I undertake to complete the Scope of Work in accordance with the terms and conditions of the Tender.
 Indicative Project Cost with component wise breakup

Item Description	Amount In Figures (In Rs.)	GST Amount In Figures (In Rs.)	Gross Amount in Figures (In Rs.)

(CAPEX and OPEX Model)

2 11 2 11 11 11 11 11 11 11 11 11 11 11						
CAPEX(I)						
No.of ETIMS	Cost of each ETIM (in Rs.)	GST (in Rs.)	Total Cost (in Rs.)	CAPEX (in Cr.)		
Α	В	С	D=B+C	E=AxD		
13200						
		OPEX(II)	•	•		
Avg. No.of Transactions per day	Transaction cost (in Rs.)	GST (in Rs.)	Total Cost (in Rs.)	OPEX cost for 5 years (in Cr.)		
Α	В	С	D=B+C	E=AxDx365x5		
30,00,000				_		

Total project cost = (I) + (II) =
The deciding parameter is Total project cost.
Quote for other items

Item	Cost of each Device (A)	GST(B)	Total Cost(C=A+B)	CAPEX (in Cr.) (D=AxC)
Card reader/writer				
Card printer				

MDR Charges

Item	Net Charges(A)	GST(B)	Total (C= A+B)
UPI			
Credit card			
Debit card			
Net banking			
Rupay debit card			
NCMC card			
Any other transaction			

Note:

Financial bid shall be submitted along with BOQ. Also, bidder should quote their rates in Rupees. For Capex and Opex.

For,
(Signature of the authorized signatory along with company seal)
Name:
Designation:
Date:
Place:
Business address:

Amended as.

Annexure 7: Financial Bid Format

Note: To be furnished by the bidder on their letterhead and signed by an authorized signatory.

Date:

To,
The Chief Engineer (IT),
Telangana State Road Transport Corporation (TSRTC),
Bus Bhavan, RTC X Road,
Musheerabad, Hyderabad,
Telangana -500020.

Subject: Submission of Financial Bid for 'Selection of Service Provider for Automatic Fare Collection System for TSRTC'

Dear Sir,

- 1. I, the undersigned, on behalf of, herewith submit my financial bid as under.
- 2. I have read the Tender documents in detail, and based on my full study of the above-mentioned document and the conditions, I undertake to complete the Scope of Work in accordance with the terms and conditions of the Tender.
 Indicative Project Cost with component wise breakup

(CAPEX and OPEX Model)

CAPEX(I)					
No.of ETIMS	Cost of each ETIM (in Rs.)	GST (in Rs.)	Total Cost (in Rs.)	Total ETIMs cost (in Cr.)	
Α	В	С	D=B+C	E=AxD	
13200					

Note: Cost of CAPEX shall not be more than 40% of estimated total project cost. The ETIM shall have L3 certification with atleast one financial institution and capable of accepting Credit/Debit cards/UPI for ticketing.

OPEX(II)				
Avg. No.of Transactions per day	Transaction cost (in Rs.)	GST (in Rs.)	Total Cost (in Rs.)	OPEX cost for 5 years (in Cr.)
Α	В	С	D=B+C	E=AxDx365x5
30,00,000				

Total project cost = (I) + (II) =
-------------------------	------------

The deciding parameter is Total project cost.

Quote for other items

Item	Cost of each Device (A)	GST(B)	Total Cost(C=A+B)
Card reader/writer (this maybe the same as ETIM since ETIM will have card read an write capability. Ticketing features may need to be turned off)			
Gang Chargers for charging 100 ETIMs			

Item	Net Cost (A)	GST(B)	Total Cost(C=A+B)
Per card price (mifare SE 1k card with 1 MHz AES/TEA encrypted)			
Per card price (mifare desfire SE 4k card with 13.56MHz AES/TEA encrypted)			
Any other card recommended by bidder			
Card surface Printing charges per card (Print request will be sent from Bus Pass system)			

Note: Printing solution offered shall be compatible with industrial standards. Card Surface printing will include photo, name, gender, college or institution if applicable, pass type, validity date, valid route, tsrtc logo, state logo. TSRTC may change the list of fields in future

Name of the Financial Institution which has given L3 certification for the device:

MDR Charges:

Item	Net Charges (Excl. GST)	Quote should be less than or equal to
UPI		0
Credit card		0.7%
Debit card <2000		0.3%
Debit card >2000		0.7%
Net banking		Rs 3.00
Rupay debit card		0
NCMC card		0.7%

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Financial bid shall be submitted along with BOQ. Also, bidder should quote their rates in Rupees. For CAPEX and OPEX.

For....,

(Signature of the authorized signatory along with company seal)

Name:

Designation:

Date:

Place:

Business Address:

Amendment No. 5

Content as per RFP

3.5 Tender Model

The Bidders have to submit quotes for implementation of the Project under the following model mentioned hereunder:

CAPEX and OPEX Model:

- 1. The project involves both capital expenditures viz. CAPEX and operational expenditure viz. OPEX
- 2. Capex constitute Cost of all the ETIM devices, Card reader/writers, card printers along with five-year warranty including repairs and replacement for wear and tear. The said Hardware (ETIM Device, Card readers/writers) should be procured in the name of TSRTC.
- 3. Opex constitute Cost of software, maintenance charges for all the hardware, software & peripheral equipment supplied and installed under the project for contract period of five years, annual licenses, data center hosting charges, Internet connectivity charges, SMS

Charges, man power charges, power charges, communication charges and all other related charges for running the project for five years period

Amended as

3.5 Tender Model

The Bidders have to submit quotes for implementation of the Project under the following model mentioned hereunder:

CAPEX and OPEX Model:

- 1. The project involves both capital expenditures viz. CAPEX and operational expenditure viz. OPEX
- 2. Capex constitute Cost of all the ETIM devices, <u>Gang Chargers</u> along with five-year warranty including repairs and replacement for wear and tear. The said Hardware (ETIM Device, Gang Chargers) should be procured in the name of TSRTC.
- 3. Opex constitute Cost of software, maintenance charges for all the hardware, software & peripheral equipment supplied and installed under the project for contract period of five years, annual licenses, data center hosting charges, Internet connectivity charges, man power charges, communication charges and all other related charges for running the project for five years period

Amendment No. 6

4.2 Overview of Scope of Work

	P Document deference	Content as per RFP	Amended as
Othe	r Services	· ·	
9	Manpower Support	The Selected Bidder shall provide all necessary manpower for technical support for all hardware and software deployed. Further the selected bidder should set-up 2 service centers for hardware at each region (11) regions in Telangana state) with his own manpower. office space will be provided by TSRTC and Bidders have to plan their own manpower to meet the SLA	provide all necessary manpower for technical support for all hardware and software deployed. Further the selected bidder should set-up 1 service center for hardware at each region (11) regions in Telangana state) with his own manpower. office space will be provided by TSRTC.

Administrator, one App Developer and one project manager (all with minimum three years relevant
experience) at TSRTC Bus
Bhavan during the entire contract period.

5. Change Request Process

5.1. Change Request Process Overview

- 1. Change Requests shall emanate from each Parties' designated personnel ('Project Manager') who shall be responsible for obtaining approval for the change, and act as its representative throughout the Change Request Process.
- 2. The Project Manager from the initiating Party shall complete 'Part A: Initiation' of the Change Request Note ('CRN') attached in Annexure 5, and present it to the other Party's Project Manager, who will acknowledge receipt by signature of the CRN.
- 3. The Selected Bidder will assess the CRN and complete 'Part B: Evaluation' of the CRN, and provide as a minimum:
 - a) A description of the change;
 - b) A list of deliverables required for implementing the change;
 - c) A time frame for implementation of the change;
 - d) An estimate of any proposed charges for implementation of the change; and
 - e) Material evidence to prove that the proposed change is not already covered within the Agreement and the Scope of Work.
- 4. If satisfied and after securing all necessary internal approvals, the Project Manager for the Purchaser shall complete 'Part C: Authority to Proceed' of the CRN and submit the completed CRN to the Selected Bidder's Project Manager, subsequent to which the Selected Bidder shall be obliged to implement the proposed change within the agreed timeframe.

5.2. Other Terms and Conditions for Change Requests

- 1. Any Change Request with respect to the Scope Of Work that includes additional requirements that can be fulfilled by the Selected Bidder shall <u>not</u> require the Purchaser to solicit fresh bids via a new tender process, unless such individual Change Request increases the Project implementation cost by more than 25% (twenty five percent) of the Total Project Value, in which case it shall be considered beyond the scope of the Change Request Process and will require the Purchaser to solicit fresh bids via a new tender process.
- 2. No additional charges will be paid to selected bidder, If the implementation cost of

Change Request falls below 25% of Total Project Value.

3. The Selected Bidder shall not be obligated to initiate work on a change until the Parties agree in writing upon its scope, price and / or schedule impact.

Amended as

5.1. Change Request Process Overview

- 1. Change Requests shall emanate from each Parties' designated personnel ('Project Manager') who shall be responsible for obtaining approval for the change, and act as its representative throughout the Change Request Process.
- 2. The Project Manager from the initiating Party shall complete 'Part A: Initiation' of the Change Request Note ('CRN') attached in Annexure 5, and present it to the other Party's Project Manager, who will acknowledge receipt by signature of the CRN.
- 3. The Selected Bidder will assess the CRN and complete 'Part B: Evaluation' of the CRN, and provide as a minimum:
 - a) A description of the change;
 - b) A list of deliverables required for implementing the change;
 - c) A time frame for implementation of the change;
- 4. If satisfied and after securing all necessary internal approvals, the Project Manager for the Purchaser shall complete 'Part C: Authority to Proceed' of the CRN and submit the completed CRN to the Selected Bidder's Project Manager, subsequent to which the Selected Bidder shall be obliged to implement the proposed change within the agreed timeframe.

5.2. Other Terms and Conditions for Change Requests

All feature enhancements, additional modules, reports; additional functionalities shall be taken up without any additional charges to TSRTC.

Amendment No. 8

As per RFP

Annexure 5: Change Request Note Format

Change Request Notice Number:	Date of Initiation:	
Part A: Initiation		
Title:		
Originator:	Sponsor:	
Details of Proposed Change:		
(Include reason for change and appropriate details / specifications. Identify attachments as		
A1, A2, A3, etc.)		

Page **11** of **19**

Authorized By the Purchaser	Received By the Selected Bidder		
Signature	Signature		
Name Title: Date:	Name Title: Date:		
Part B: Evaluation			
Brief Description of Solution:			
(Identify any attachments as B1, B2, and B3 etc.)			
Changes to Services, charging structure, payment levels and component working arrangements and a	•		
Impact:			
Deliverables:			
Timelines:	Charges for Implementation:		
	Include payment schedule		
Authorized By the Purchaser	Received By the Selected Bidder		
Signature	Signature		
Name Title:	Name Title:		
Date:	Date:		
Part C: Authority to Proceed			
Implementation of this CRN as submitted in Part appropriate)	A, in accordance with Part B is: (tick as		
□Approved □Rejected □Requires Further Information (as follows, or as Attachment 1, etc.)			
Authorized By the Purchaser	Received By the Selected Bidder		
Signature Name: Title: Date:	Signature Name: Title: Date:		

Amended as

Annexure 5: Change Request Note Format

Change Request Notice Number:	Date of Initiation:	
Part A: Initiation	'	
Title:		
Originator:	Sponsor:	
Details of Proposed Change:		
(Include reason for change and appropriate details / specifications. Identify attachments as A1, A2, A3, etc.)		

Page **12** of **19**

Authorized By the Purchaser	Received By the Selected Bidder
Signature	Signature
Name Title:	Name Title:
Date:	Date:
Part B: Evaluation	
Brief Description of Solution:	
(Identify any attachments as B1, B2, and B3 etc.)	
Changes to Services, documentation, training,	service levels and component working
arrangements and any other contractual issue.	
Impact:	
Deliverables:	
Timelines:	Charges for Implementation:
	Include payment schedule
Authorized By the Purchaser	Received By the Selected Bidder
Signature	Signature
Name Title:	Name Title:
Date:	Date:
Part C: Authority to Proceed	
•	A in accordance with Dant D in (tiel ac
Implementation of this CRN as submitted in Part appropriate)	A, in accordance with Part B is: (tick as
Annual Daisated Daniina Fruthau lafawaati	
□Approved □Rejected □Requires Further Informati	•
Authorized By the Purchaser	Received By the Selected Bidder
Signature	Signature
Name:	Name:
Title:	Title:
Date:	Date:

Addition to clause 11.2 SLAs

11.2.8 SLA for Application Response Time of ticketing solution in ETIM

Definition	'Application Response Time' refers to the time taken to generate ticket		
	from the time of conductor hitting the From/to button to print the basic		
	ticket, measured in seconds.		
SLA	The Average Application Response Time should not exceed 3 (three)		
	seconds.		
SLA	Average Application Response Time = The average time taken across		
	transactions in a day, in seconds, to generate ticket from the time of		
Measurement	conductor hitting the From/to button to print the basic ticket.		
	As measured manually by a reputed analytics solution or via automated		
	reports, in the month.		
SLA Penalty	3 seconds or lesser: ₹0 (Rupees Zero)		
Amount	3.1 to 5 seconds: ₹ 50,000 (Rupees one lakh Only) per day		
	5.1 to 10 seconds: ₹ 2,00,000 (Rupees two lakhs Only) per day		
	More than 10 seconds: ₹3,00,000 (Rupees Three lakhs Only) per day		
Critical SLA	15 seconds		

Amendment No. 10

As per RFP

7. Project Timelines

Milestone	Days
Implementation Phase	
1. Date of execution of Agreement	Т
2. Submission of System Requirements Specifications ('SRS') document	T + 25 days
3. Approval of SRS by the Purchaser	T + 30 days
4. Pilot implementation of ticketing solution in two depots	T + 90 days
Phase-I	

Supply of ETIMs including maintenance for Greater Hyderabad Zone	T + 120 days		
Development of ETIM software to download data for master			
data systemDevelopment of ETIM software for Cash collection, paper ticket			
issue, related TTI functionality			
 Payment gateway integration software to accept UPI, Credit/Debit card. (Payment gateway partner will be provided 			
by TSRTC. However, SI can suggest PG partner)			
 Reservation functionality including Mobile and web for reservations 			
• Ticket sales by drivers/conductors through ETIMs on			
reservation buses.B2C and RTC/Agent counters booking.			
• Deployment of Software in ~2000 ETIM devices, which are in			
use in reservation buses			
Dashboard & Reports Training Functional training to grow and denot staff			
 Training - Functional training to crew and depot staff Go Live 			
Dhase 2			
Phase-2Supply of ETIM hardware including maintenance for remaining	T+150		
services.	1.130		
Ground booking paper (QR) ticket validation			
Mobile (QR) ticket validation			
Bus Pass validation, zero ticket recording (assuming no paper ticket) and related TTI functionality.			
ticket) and related TTI functionalitySupply and installation of Card reader/writer			
Card reader/writer software with API to write cards			
Phase-3			
Mobile ticket or pass validation through TSRTC app for all	T+180 days		
tickets Open loop prepaid NCMC card validation, Ticket issue, related TTI functionality, Payment gateway integration card			
writer software Integration with Open Loop Card Issuing			
systems to write value or rules to the card			
Integration of the POS and backend Ticketing/Reservation			
system with the Central Command/Customer Data Manager. Any communication between the POS or backend			
Ticketing/Reservation and either of the systems with any other			
TSRTC system is through the Central Command/Customer Data			
Manager			
Performance Tuning	T+210 days		
This will be an ongoing activity. However, we expect that resources			
and attention would be required in the first 3 months after Go-Live			

Page **15** of **19**

Operations And Maintenance Phase		
8. Operations and maintenance phase	Live + Term as per clause 2.1(2)	
9. Extension to operations and maintenance phase	As per clause 2.1(2)	

Amended as

Amended as			
Milestone	Days		
Implementation Phase			
1. Date of execution of Agreement	Т		
2. Submission of System Requirements Specifications ('SRS')	T + 25 days		
document			
3. Approval of SRS by the Purchaser	T + 30 days(T1)		
4. Pilot implementation of ticketing solution in two depots	T1+60 days (T2)		
Phase-I			
Supply of ETIMs including maintenance for Greater Hyderabad Zone	T2 + 30 days(T3)		
 Development of ETIM software to download data for master data system 			
 Development of ETIM software for Cash collection, paper ticket issue, related TTI functionality 			
 Payment gateway integration software to accept UPI, Credit/Debit card. (Payment gateway partner will be provided by TSRTC. However, SI can suggest PG partner) Reservation functionality including Mobile and web for reservations 			
 Ticket sales by drivers/conductors through ETIMs on reservation buses. 			
 B2C and RTC/Agent counters booking. Deployment of Software in ~2000 ETIM devices, which are in use in reservation buses 			
Dashboard & Reports			
Training - Functional training to crew and depot staffGo Live			
Phase-2			
 Supply of ETIM hardware including maintenance for remaining services. 	T3+30 days(T4)		
Ground booking paper (QR) ticket validation			
Mobile (QR) ticket validation			
Bus Pass validation, zero ticket recording (assuming no paper)			
ticket) and related TTI functionality			
Supply and installation of Card reader/writer			
Card reader/writer software with API to write cards			

Phase-3	
 Mobile ticket or pass validation through TSRTC app for all tickets Open loop prepaid NCMC card validation, Ticket issue, related TTI functionality, Payment gateway integration card writer software Integration with Open Loop Card Issuing systems to write value or rules to the card Integration of the POS and backend Ticketing/Reservation system with the Central Command/Customer Data Manager. Any communication between the POS or backend Ticketing/Reservation and either of the systems with any other TSRTC system is through the Central Command/Customer Data Manager 	T4+30 days (T5)
Performance Tuning	T5+30 days
This will be an ongoing activity. However, we expect that resources	
and attention would be required in the first 3 months after Go-Live	
Operations And Maintenance Phase	
8. Operations and maintenance phase	Live + Term as per clause 2.1(2)
9. Extension to operations and maintenance phase	As per clause 2.1(2)

Other Amendments

Amendment no 11

RFP Document Reference(s) Section and Page Number(s)		Amended as
Annexure 2: Technical Specifications of ETIM	Cameras Rear: 5 megapixels autofocus camera	Cameras Rear: 5 megapixels autofocus camera
Page 66	Front: 0.3 megapixels	Front: 0.3 megapixels (optional)

Amendment no 12

RFP Document Reference(s) Section and Page Number(s)		Amended as
Annexure 2: Technical Specifications of ETIM, Page No 65	Audio-Microphone	Audio-Microphone (Optional)

Amendment no 13

3.4.7. Pre-Qualification Criteria

RFP Document Reference(s) Section and Page Number(s)	Content of RFP requiring Clarification(s)	Amended as
3.4.7. Pre-Qualification Criteria,6 OEM Authorization.	Manufacturers Authorization letter in favor of bidder from the manufacturers of the items. (OEM and bidder will submit a registered agreement between them to TSRTC stating both are committed to provide support and services for the contractual period) (OEM and bidder will submit a registered agreement between them to TSRTC stating both are committed to provide support and services for the contractual period)	Agreement not required. MAF from only one manufacturer is to be submitted

Information

Annexure - 1

Actual number of transactions for past 1 year

Statement of month wise no. of Ticket Transactions from 01-01-2023 to 15-01-2024			
Month	Total No. of tickets (inc OPRS)	AVG no of Ticket transactions/Day	
Jan-23	58697846	1893479	
Feb-23	56947095	2033825	
Mar-23	60523914	1952384	
Apr-23	55488615	1849621	
May-23	61071924	1970062	
Jun-23	58738020	1957934	
Jul-23	54800135	1767746	
Aug-23	58955694	1901797	
Sep-23	55495544	1849851	
Oct-23	55874987	1802419	
Nov-23	54274623	1809154	
Dec-23	76197384	2457980	
15.01.2024	44490013	2966001	

Note: The Mahalakshmi scheme (free travel to all women& transgenders of any age group) is implemented wef 15.12.2023. The no. of tickets has been increased in the month of December

and January due to the new scheme and expected to be continued further. There will be reduction of bus passes from 9 lakhs to 5 lakhs due to introduction of Maha Lakshmi scheme

Annexure - 2

Specification of old 2000 ETIMs

	SPECIFICATIONS FOR I-TIMS			
Payswiff			Pay Tm	
	Make	Nexgo	Ingenico	
00	Operating System	Android 9.0	Android 10.0	
	Processor	Quad-core 1.4 Ghz processor Security chip	ARM Cortex Quad Core	
	Memory	1 GB RAM+8GB FLASH, 2GB RAM+16GB FLASH(OPTIONAL), (micro SD card supported upto 128GB	1GB RAM + 8GB Flash	
	Card Readers	Magstripe: ISO 1/2/3 BI-Directional ISO7811 Smartcard: EMV, PBOC approved Level 1 Contactless cards: 13.56 MHz ISO 14443 Type A&B, QPBOC approved	Magstripe: ISO 1/2/3 Smartcard: EMV Level 1 Contactless: EMV Level 1 and 2 compliant NFC: ISO/ICE 14443 Type A&B, Mifare cards	
©	Cameras	Rear: 2 megapixels Front: 5 megapixels	Rear: 5 megapixels autofocus camera Front: 0.3 megapixels	
	Displays	5" HD (1280 x 720) color screen capacitive touch screen multi -touch	5.5 inches IPS colour 1280x720 pixels Touchscreen Capacitive	
((_†))	Comms Configurations	4G / 3G/2G, wifi 802.11b/g/n, 2.4 GHz BT4.2	Mobile Data: 4G or LTE WiFi: WiFi b / g / n Bluetooth: 4.x	
Ī	Battery	7.4V/2600mah Equals to 3.7V 5200 mah battery Rechargeable Li-ion battery	Li-ion equivalent to 7.4 Volts, 3000 mah, 22WH or more	
	Printer	high speed thermal printer, Paper roll diameter:58mm, diameter-40mm	Speed in lines / sec: Up to 18 lines / second Paper roll cage: 58 mm width x 40 mm diameter	
SAM	SIM / SAM	2 x SAM slots compliant to ISO 7816	2 x SAM slots	
2	Positioning	Enabled including A-GPS	GPS built-in	
(4)	Keys / Buttons	Virtual keypad with touch screen	Onscreen virtual keyboard	
口"))	Audio	built in speaker	1 speaker, 1 microphone	
	Ports	micro USB OTG, Micro USB cable, WIFI and bluetooth	USB: Micro-USB OTG or USB-C	
Ţ	Adapter	AC Charger working from 100 to 240V, 50 Hz	AC Charger working from 100 to 240V, 50 Hz	
[0]	Physical	194 mm (L) X 80mm (w) X 68.8mm(H) and weight 420gms (battery included	500 grams or lesser	
Ĝ	Environmental	Operating temperature DC unplugged: 0°C to +50°C Operating temperature DC plugged: 0°C to +50°C Storage temperature: 0°C to +50°C	Operating temperature DC unplugged: 0°C to +50°C Operating temperature DC plugged: 0°C to +50°C Storage temperature: 0°C to +50°C	
₩	Certifications	CCC, CE, ATEX IP54: EMV3.0, L1& L2, PBOC/QPBOC, PAYPASS, PAYWAVE, JCB,AMEX,DISCOVER,TQM, PC16.X UPTS3.0	Certified PCI PTS 5.x, EMV L1 & L2, certified RuPay SPARC, certified for NCMC, EMV Contactless L1, Master Card Pau pass, Visa PayWave, Discover D-PAS, AMEX Express Pay, Master Card TQM	